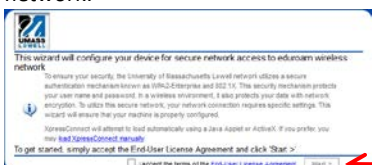


Setting Up Your iOS Device

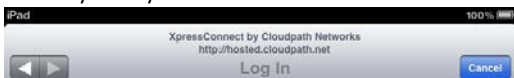
1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network.
Note: If you see any security warnings during these steps, tap “Continue” or “Accept”.

2. Open a web browser on your iOS device and go to www.uml.edu/eduroam.
3. You will be asked for permission to configure your iOS device to use the UMass Lowell eduroam wireless network:



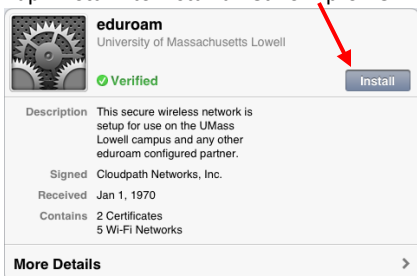
Check the “I accept...” checkbox, then tap “Start”.

4. You may briefly see this screen:



If you are not brought to the ‘Install Profile’ screen after a few seconds, tap “Cancel” and proceed to the next step.

5. Tap “Install” to install a network profile.



If you are prompted to install a certificate, click “Install Now”.

6. Follow the on-screen instructions to continue through several screens. When prompted, enter your UMass Lowell credentials (*your full UMass Lowell email address and password*).
7. When the screen indicates that the profile has been installed, you will need to remove the “UMassLowell” guest wireless network from your list of preferred networks. Tap “Done” then go to ‘Settings → Wi-Fi’:
 - a. Select “eduroam” to begin using the eduroam wireless network.
 - b. Tap the blue arrow next to ‘UMassLowell’ (➔) and then tap “Forget this Network”.

What else does ‘eduroam’ do for me?

In addition to on-campus network access, eduroam allows UMass Lowell faculty, staff and students to get free Wi-Fi service at participating institutions around the world by simply connecting to the eduroam network at those institutions.

This makes connecting to the Internet easy, convenient, and secure when visiting other participating institutions.

Similarly, visitors from those institutions can easily get ‘guest’ Wi-Fi access on the UMass Lowell campus by connecting to the eduroam network here.

Where can I use ‘eduroam’?

As of the Summer of 2016, eduroam is available at over 350 institutions in the US and at thousands of institutions world-wide.

eduroam is also available on all University of Massachusetts campuses, as well as the University of Massachusetts President’s Office.

Where can I get more information?

www.uml.edu/wireless

www.eduroam.org

Visitor to UMass Lowell?

If you are a visitor or guest to UMass Lowell (*i.e. not faculty, staff, or student*) and you do not have eduroam access from a participating institution, you can find instructions for using the UMass Lowell guest wireless network at www.uml.edu/wireless.

Need Help?

The IT Service Desk is available to answer any questions you may have.

Web: helpdesk.uml.edu

Email: help@uml.edu

Phone: Monday thru Friday, 8:30am to 5:00pm
978-934-HELP (4357) or ext. 4-4357
Toll free: 866-435-7437

Walk-In:

UCrossing ‘B’, Mezzanine Level: 8:30am-5:00pm
Lydon Library, 1st floor: 8:30am-8:00pm
O’Leary Library, 1st floor: 8:30am-8:00pm



Learning with Purpose

INFORMATION TECHNOLOGY

‘eduroam’ Secure Wireless Network

The ‘eduroam’ (education roaming) network is UMass Lowell’s secure Wi-Fi service for faculty, staff, and students. It provides access to the Internet as well as internal university services.

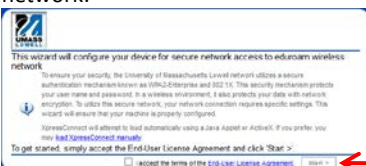
If you are a visitor or guest to UMass Lowell (i.e. not faculty, staff, or student), please see the back panel for more information.

Please see the back panel for more information about eduroam and how to get assistance.



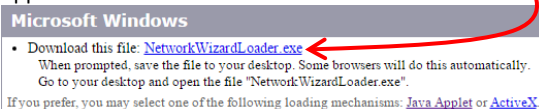
Setting Up Your Windows Computer

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network.
Note: If you see any security warnings during these steps, click “Continue” or “Accept”.
2. Open a web browser on your Windows PC and go to www.uml.edu/eduroam.
3. You will be asked for permission to configure your Windows PC to use the UMass Lowell eduroam wireless network:

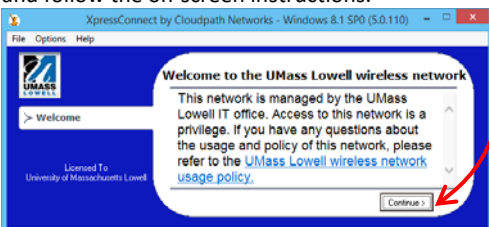


Check the “I accept...” checkbox, then click “Start”.

4. Download and then run the “NetworkWizardLoader” application.



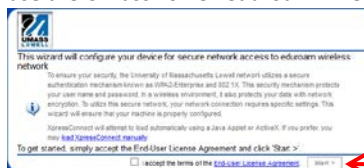
5. The ‘XpressConnect’ window will open. Click “Continue” and follow the on-screen instructions.



When prompted, enter your UMass Lowell credentials (your full UMass Lowell email address and password).

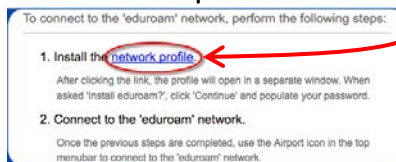
Setting Up Your Mac OS X Computer

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network.
Note: If you see any security warnings during these steps, click “Continue” or “Accept”.
2. Open a web browser on your Mac and go to www.uml.edu/eduroam.
3. You will be asked for permission to configure your Mac to use the UMass Lowell eduroam wireless network:

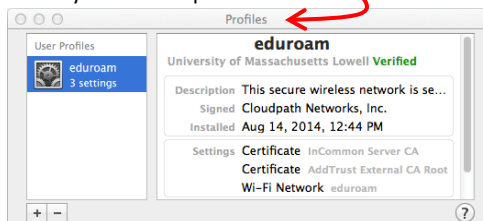


Check the “I accept...” checkbox, then click “Start”.

4. In the ‘Device Selection’ screen, click “This Device”.
5. In the next screen, click “Setup” under ‘Mac OS X’.
6. Click the “network profile” link in this window:



7. Click “Continue” to install the ‘eduroam’ profile.
8. Enter your UMass Lowell credentials (your full UMass Lowell email address and password) and click “Install”.
9. When you see this profile window...

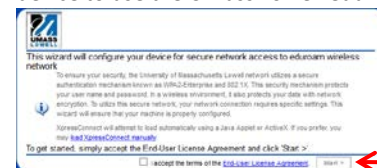


...close the profile window, pull down the WiFi menu (📶), and select “eduroam”.

10. You will need to remove the “UMassLowell” guest wireless network from your list of preferred networks:
 - a. Pull down the WiFi menu (📶) again, select “Open Network Preferences”, then click “Advanced”.
 - b. Select “UMassLowell”, click the “-” button, click “OK”, then click “Apply”.

Setting Up Your Android Device

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network.
Note: If you see any security warnings during these steps, tap “Continue” or “Accept”.
2. Open a web browser on your Android device and go to www.uml.edu/eduroam.
3. You will be asked for permission to configure your Android device to use the UMass Lowell eduroam wireless network:



Check the “I accept...” checkbox, then tap “Start”.

4. Tap “Install” to download and install the ‘XpressConnect’ app from the Google Play Store.



If clicking the Setup WiFi button does not start the XpressConnect app, please use the built-in Android browser, or the Chrome browser.

- After installing the app, tap “Setup WiFi”.
5. Follow the on-screen instructions to continue through several screens. When prompted, enter your UMass Lowell credentials (your full UMass Lowell email address and password).
 6. You will need to remove the “UMassLowell” guest wireless network from your list of preferred networks:
 - a. Go to the wireless settings on your Android device.
 - b. Select “UMassLowell” then tap “Forget”.